REMARKS

Applicants hereby respectfully submit the enclosed Table of Claim Support.

| Claim Language | Support Found At |
|--|--------------------------------|
| (Amended) A process for measuring effectiveness of a web site having a test web page the process comprising: | Summary, column 4, lines 22-24 |
| designing one or more versions of the test web page; | Summary, column 4, lines 22-24 |
| distributing requests to the various versions of the test web page according to a predetermined distribution function; and | Summary, column 4, lines 25-27 |
| counting visits to one or more hyperlinks from each version of the test web page to determine a relative effectiveness of each version of the test web page. | Summary, column 4, lines 30-34 |
| 2. (Unchanged) The process as recited in claim 1, wherein said predetermined distribution function is a sequential function. | Summary, column 4, lines 25-27 |
| 3. (Unchanged) The process as recited in claim 1, wherein said predetermined distribution function is a random function. | Summary, column 4, lines 25-27 |
| 4. (Amended) The process as recited in claim 1, wherein distributing requests comprises: | Summary, column 4, lines 22-27 |
| receiving requests for the test web page; | Column 10, lines 18-20 |
| directing said requests to one of the versions of the test web page in accordance with the predetermined distribution function. | Column 11, lines 28-32 |
| 5. (Amended) The process as recited in claim 1, further comprising: | Summary |
| repeating the process; | Column 5, line 55 |
| after a preset number of repetitions, evaluating a success of each version of the test web page; and | Column 8, lines 6-12 |
| selecting a version having a highest success rate, and setting the test web page to the selected version. | Column 12, lines 43-57 |
| 6. (Amended) A process for directing requests for a test web page having a predetermined universal resource location (URL) comprising: | Column 10, lines 27-31 |

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| designing one or more versions of the test web | Column 7, line 60-64 |
|---|-----------------------------------|
| pages; | |
| distributing requests to a version of the test | Column 8, lines 4-10 |
| web page according to a predetermined | |
| distribution function wherein said requests are | |
| distributed by directing requests for the test | |
| web page to one of the versions of the test web | |
| page in accordance with a predetermined | |
| distribution function; and | |
| measuring a relative effectiveness of each | Column 12, lines 32-42 |
| version of the test web site, based on a | |
| success percentage. | |
| 7. (Unchanged) The process as recited in | Summary, column 4, lines 25-27 |
| claim 6, wherein said predetermined | |
| distribution function is a random function. | |
| 8. (Unchanged) The process as recited in | Summary, column 4, lines 25-27 |
| claim 6, wherein said predetermined | |
| distribution function is a sequential function. | |
| 9. (New) A method of measuring the | Summary, column 4, lines 22-24 |
| effectiveness of a web page having different | |
| versions, the method comprising: | |
| displaying a version of the web page to a user, | Summary, column 4, lines 25-27 |
| the version selected according to a | • • |
| predetermined distribution function; | 10 11 20 10 |
| for each version of the web page, counting | Column 12, lines 32-43 |
| occurrences of a desired behavior of the user | |
| to track the effectiveness of that version of the | |
| web page. | O-h 40 lines 22 22 |
| 10. (New) The method of claim 9, further | Column 12, lines 32-33 |
| comprising, upon completion of testing: | Ochuses 40 lines 20 40 |
| identifying an effective version of the web page | Column 12, lines 39-42 |
| based on the percentage of success of | · |
| achieving the desired behavior; and | Oaksan 40 lines 52 54 |
| setting the web page to a most effective version | Column 12, lines 53-54 |
| of the web page. | Figure 42 plans at 400 polymer 4 |
| 11. (New) The method of claim 10, wherein | Figure 13, element 102, column 4, |
| the most effective version of the web page is | line 30-26 |
| not identical to any of the versions tested, and | |
| the most effective version of the web page | |
| includes features from more than one version | * |
| of the web page. | Column 2 lines 27 FC |
| 12. (New) The method of claim 9, wherein | Column 3, lines 37-56 |
| versions of the web page may differ in one or | |
| more of the following: layout, images, content, | |
| links, hypertext elements, complexity. | |

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| 13. (New) The method of claim 12, wherein | Column 7, lines 60-64 |
|--|------------------------|
| each version of the web page only varies in one | |
| feature, such that each feature of the web page | |
| is independently tested for effectiveness. | |
| 14. (New) The method of claim 13, wherein | Column 12, lines 43-52 |
| the most effective version of the web page | |
| includes each feature having a highest rate of | |
| occurrences of the desired behavior. | |
| 15. (New) The method of claim 9, wherein | Column 8, lines 38-42 |
| the versions of the web page may be generated | • |
| on-the-fly, when a request for the web page is | |
| received. | |
| 16. (New) The method of claim 9, wherein | Column 8, line 24-26 |
| the versions of the web page are static web | |
| pages, generated in advance, and further | |
| , · · · · | |
| comprising: | Column 1, lines 21-25 |
| configuring the versions of the test page in | Column 1, intes 21-20 |
| effective parallel paths. | Column 2, lines 28-44 |
| 17. (New) The method of claim 9, wherein | Column 2, mies 20-74 |
| the successful response comprises one or | · |
| more of the following: reading the web page, | : |
| following a link, purchasing an item, filling-in a | į. |
| form, interacting with the web page, | · |
| downloading data from the web page. | O-1 4 Fees 00 04 |
| 18. (New) A method of improving | Column 4, lines 22-24 |
| effectiveness of a web page comprising: | 0 1 5 5 40 |
| defining and prioritizing objectives of a web | Column 5, line 49 |
| page; | |
| determining a definition of success for each | Column 5, line 50-51 |
| objective; | |
| testing the web page, the testing comprising: | Column 5, line 56-57 |
| designing at least two versions of the target | Column 7, lines 60-67 |
| web page, focusing on the objectives; and | |
| displaying a version of the target web page to a | Column 8, lines 5-10 |
| user, the version selected according to a | · |
| predetermined distribution function; | |
| at a conclusion of the testing, identifying a | Column 12, lines 32-42 |
| success ratio for each objective. | • |
| 19. (New) The method of claim 18, further | Column 7, lines 14-21 |
| comprising selecting the web page from a | |
| plurality of pages, the selecting comprising: | |
| computing a priority ranking for each web page | Column 7, lines 22-31 |
| on the web site, based on the objectives; and | - Column 7, mico 22-01 |
| selecting a web page having a highest priority | Column 7, lines 48-52 |
| _ · · · · · · · · · · · · · · · · · · · | |
| objective. | L |

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| the deference 49 who roin | Column 7, line 60 to column 8, line 3 |
|---|---|
| 20. (New) The method of claim 18, wherein | Colditiin 1, line oo to coldinii 0, iii o |
| each version of the web page varies at least | |
| one aspect of the web page. | O-1 2 lines 27 F6 |
| 21. (New) The method of claim 20, wherein | Column 3, lines 37-56 |
| aspects of the web page include one or more of | |
| the following: layout, graphic, link, text. | 10 11 10 50 |
| 22. (New) The method of claim 20, wherein | Column 12, lines 43-52 |
| the success ratio of each aspect is measured | · |
| separately. | |
| 23. (New) The method of claim 22, wherein | Column 12, lines 32-42 |
| for each aspect of the web page, the version | |
| having the highest success ratio is chosen for | |
| the optimized web page. | |
| 24. (New) The method of claim 18, wherein | Column 8, lines 38-42 |
| each version of the target web page is | |
| dynamically generated in response to a | |
| request. | |
| 25. (New) The method of claim 18, wherein | Column 8, line 24-26 |
| each version of the target web page is a static | |
| web page, generated prior to the testing. | |
| 26. The method of claim 18, wherein the | Column 2, lines 28-44 |
| successful response comprises one or more of | |
| the following: reading the web page, following | |
| a link, purchasing an item, filling-in a form, | |
| interacting with the web page, downloading | |
| data from the web page, clicking on a banner | ! * |
| advertisement. | |
| 27. (New) A method of improving | Summary, column 4, lines 22-25 |
| effectiveness of a web page comprising: | Saffinary, Column 1, inico 12 10 |
| defining a plurality of features of the web page; | Column 5, line 60 to column 6, line 4 |
| defining a successful user response for a | Column 6, lines 23-41 |
| · · · · · · · · · · · · · · · · · · · | Column o, intes 20-41 |
| feature of the web page; | Figure 7, blocks 38 and 40, and |
| designing a plurality of versions of the web | column 4, lines 22-29 |
| page, each version varying one feature of the | Column 4, lines 22-29 |
| web page; | O-1 44 lines 00 22 |
| directing users to one of the versions of the | Column 11, lines 28-32 |
| web page in accordance with a predetermined | |
| distribution function; and | 0 1 40 11 00 10 |
| measuring the successful responses for the | Column 12, lines 32-42 |
| feature of the web page. | |
| 28. The method of claim 27, wherein the | Column 3, lines 9-13 |
| successful response is defined as interacting | |
| with the web page. | |

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| 29. The method of claim 27, wherein the successful response comprises one or more of the following: reading the web page, following a link, purchasing an item, filling-in a form, interacting with the web page, downloading | Column 3, lines 9-36 |
|---|--|
| data from the web page. 30. (New) A computer data signal embodied in a carrier wave comprising: a web page display code segment to display a version of the web page to a user, the version selected according to a predetermined | Column 5, lines 39-45 Summary, column 4, lines 22-25 |
| distribution function; an evaluation code segment to count the occurrence of a desired behavior of the user to track the effectiveness of each version of the web page. | Summary, column 4, lines 30-34 |

If the Examiner finds any remaining impediment to the prompt allowance of these claims that could be clarified with a telephone conference, the Examiner is respectfully requested to contact Judith A. Szepesi at (408) 720-8300.

If there are any additional charges, please charge Deposit Account No. 02-2666.

Respectfully submitted,

Date:

Jugith A. Szepesi Reg. No, 39,393

12400 Wilshire Blvd. Seventh Floor Los Angeles, CA 90025 (408) 720-8300